

CAREER PROFILE



NATALIE LOUW

Nee Delport

Phone: [+27\(0\)829060224](tel:+27(0)829060224)

Email: NatalieAnnLouw@Gmail.com

LinkedIn:

<https://www.linkedin.com/in/nataliedelport/>

Facebook:

<https://www.facebook.com/natalie.delport/>

PROFILE

From humble beginnings, Natalie has achieved remarkable success and firmly believes that a positive attitude determines one's altitude. She radiates happiness and positive energy wherever she goes—traits she developed while progressing from an entry-level position as a cashier to the senior roles she holds today.

Natalie has served on numerous corporate and local government boards, playing a pivotal role in developing and facilitating vocational training programs across various industry sectors. Her passion for guiding and advising others on skills development is complemented by her extensive knowledge in life skills, human behaviour, strategy, leadership and management.

As a registered Master Education, Training & Development Practitioner, Natalie has a proven track record of implementing successful personal and employee development initiatives. She emphasizes equality, empowerment, and transformation in her work, which has deepened her understanding, empathy, and respect for society at large. Integrity is paramount for Natalie, and she embodies this principle in all her endeavours.

A detailed CV and contactable references are available upon request. LinkedIn profile contains several client testimonials.

EDUCATION – QUALIFICATIONS OBTAINED

POST-GRADUATE DIPLOMA IN MANAGEMENT: OD (NQF 8)

@University of Cape Town (UCT GSB)

Sept 2008 - Dec 2011 (graduated June 2012)

Subjects: Systemic Management Practice, Organisational Development, Change Management, Managing Value Streams, Organisational Finance, Business Acumen.

HIGHER DIPLOMA IN BUSINESS MANAGEMENT (NQF 6)

@Damelin - Jan 2004 – Dec 2004 (graduated April 2005)

Subjects: Management Accounting, Finance, Executive Development, Human Resource Management, Marketing, Strategic Management

EDUCATION - CERTIFIED COURSES COMPLETED

- Digital Skills Development for Youth NEET - ITCILO
- Work-based Learning Practitioner (WBLP) @ CPUT|ITCILO|QCTO
- Skills Development Facilitator (SDF) @ Chartall Business College (CBC)
- NLP Master Practitioner & NLP Coach @ Patterns of Excellence
- Essentials of Digital Media Management @ Rhodes University (RU)
- Essentials of Broadcast Management @ Rhodes University (RU)
- Certificate In Entertainment Law @ University of Johannesburg (UJ)
- Assessor (115753) & Moderator (115759) @ Assessment College of SA (AC)
- Coach (117877) & Facilitator (117871) @ Assessment College (AC)
- Assessment Designer (115755) @ Assessment College of SA (AC)

PERSONAL ATTRIBUTES

- Ability to Communicate on all levels – English & Afrikaans.
- Excellent Interpersonal & Organisational skills.
- Exceptional facilitator, coach & motivator – as per Client feedback.
- Excellent Leadership skills: Leading by example, easy to adapt.
- Ability to effectively collaborate with and manage teams and individuals on all levels, from elementary to C-suite.
- Proven track record of event management
- Facilitation of Learning Programmes (in-person and online) with excellent feedback from delegates.
- Working understanding of SAQA, the NQF & OBET.
- Highly experienced in ETD Assessments & Moderation.
- Proficient in Ms Office suite including Outlook.
- Good working knowledge of Zoom, MS Teams, Skype, Webex
- Effective use of storytelling in the workplace and the classroom.
- Determined. Go getter. Helpful. Resourceful. Self-motivated.

FACILITATION TOPICS & EXPERIENCE

- Soft Skills incl.: Building Teams, Communication, Conflict, Customer Care, Diversity Management, EQ/SQ, Mindfulness, NLP, Office Etiquette, Time Management, Wellbeing, Workplace Bullying...
- Improving Sales, Negotiation & Persuasion Skills, Writing SOP's
- Leadership, Leading Virtual Teams, Supervisory Management
- Strategic Thinking, Managing Value Streams, Building Business Acumen
- Business Management, Change Management, New Venture Creation
- Managing & Chairing Meetings, Minute Taking, Report Writing
- Interviewing Skills, Performance & Talent Management
- Intro to: 4IR, Media, Media Law, Social Media
- Assessor, Coach, Developer & Designer of learning programmes & assessments, Facilitator, Mentor, Moderator, SDF, WBLP...

CLIENTS & COURSE ATTENDEES (REFERENCES AVAILABLE)

Afri-Cap, APPETD, Assessment College, BMW, BOTI, Canada High Commission, City & Guilds, CPS World, eNCA, ETD SETA, Encounters Church, EnviroServ, e.tv, Farisanani, Film SA, Gaansbaai Tourism, Gearhouse, Givaudan, Glamour Magazine, ICL, Kaya FM, Media24, Metropolitan, M-Net, Momentum, NHFC, Nulinga Security, Public Investment Corporation, Public Service Bargaining Council, Rand Water, Reel Partners, SABC, SACIA, SAPS, Thusano, Voice of the Cape FM, Volt Africa, WNS, Women in Compliance, Writers Guild of SA, YFM radio, and public Attendees... Education Clients: Big Fish, Curro, DUT, IAJ, iKasi Creative, SPU, UFS, UJ, VUT...

BOARD & COUNCIL SERVICE

June 2024 to present	Member of SASFED – South African Screen Federation of SA
Oct 2023 to present	Chairperson of SWIFT – Sisters Working in Film & TV
Sep 2021 to 2023	Board Member & Deputy Chair of SWIFT – Sisters Working in Film & TV
Oct 2022 to 2024	Chairman of Events Committee – Aan de Wijnlanden Residential Estate
Jun 2016 to Aug 2022	City/Festival Producer – JHB 48 Hour Film Project (Durban: 2018 – 2020)
Aug 2017 to Apr 2019	Chairman of SACIA Education Council
May 2016 to May 2018	Chairman of SACIA – Southern African Communications Industries Association
May 2016 to Nov 2019	Board Member of SACIA NPC
Apr 2014 to Mar 2018	Board member of MICT SETA – Media ICT Sector Education & Training Authority
Apr 2014 to Mar 2018	Committee member of MICT SETA EXCO & FIMREM
Aug to Dec 2017	ICASA Councilor – shortlisted candidate (made the top 13)
Mar 2012 to Jun 2017	Chairman: NAB Skills Forum - National Association of Broadcasters
Jan – Dec 2009	MAPPP SETA Advisory Panel – Media Advertising Publishing Packaging & Printing
Jan – Dec 2009	Member of Gauteng Film Commission’s Film Partnership
Jan – Dec 2008	Founding Member of Tomorrow’s Leaders Fellowship
2007 – 2009	Director & Gauteng Chair of Animation SA NPC
2006 – 2009	University of Johannesburg Technical Advisory Panel Member – AV Communications
2007 – 2008	Office Bearer for the Training Providers Association of SA (TPASA)
2006 – 2007	Non-Executive Board Member: Gilbert Estate Kempton Park
Jan – Dec 2007	CHE External Verifier - *Council on Higher Education
October 2006	Director & Gauteng Chairman – Animation SA

EVENTS PARTICIPATION: ORGANISER | MC | SPEAKER | JUDGE

September 2024	UJ Combating Corruption Summit	Panel	Moderator: <i>The Media’s Role in Combating Corruption</i>
September 2024	UJ Combating Corruption Summit		Panel Member: <i>Zondo Said...</i>
August 2024	Red Cross Hospital Woman’s Day Event		Presenter: Self-Talk & Mindset Workshop
August 2024	Glamour Magazine Woman’s Day Event		MC & Presenter: Self-Talk & Mindset
August 2024	SWIFT Namibia Launch		Presenter: Collaborating Across Borders
September 2023	FAME Week Africa		Masterclass Presenter: Recognition of Prior Learning (RPL)
August 2023	Glamour Magazine Woman’s Day Event		Presenter: Self-Motivation & Mindfulness
July-Dec 2022	European Training Federation		Intl Judge for the European Innovative Education Awards
September 2022	FAME Week Africa		Masterclass Presenter: NLP for Creative Leadership
June 2019	MediaTech Africa		Masterclass Presenter: Creative Leadership
2017 - 2022	SACIA Education Roadshows		Presenter: SETA Updates & Recognition of Prior Learning
2016 - 2022	Johannesburg 48 Hour Film Project		City Producer, Festival Director, Judge
2018 - 2020	Durban 48 Hour Film Project		City Producer, Festival Director, Judge
February 2014	SAQA RPL Conference		Presenter: RPL in Media – A Success Story
April 2009+	Assessment College SA		Licensee: Education, Training & Development content
December 2008	Swaziland TV		Facilitator: Intro to Media Masterclass
June 2008	Tomorrow’s Leaders Convention		Founding Member & Panellist of the Media Forum
Jan – May 2008	eNews Channel Launch		Project Lead: Recruitment of 108 Technical Staff Members
June 2007	Council on Higher Education (CHE)		Site Evaluator: FET Media College Applications
March 2007	5 th World Summit on Media for Children		Presenter: Scarce Skills in TV & Animation for Teens
2006 – 2007	Women of the Sun (Women in Film)		Project Coordinator: TV Producers Course
December 2006	MAPPP SETA		Presenter: Implementing Successful Learnerships
July – June 2006	Realtime Pictures TV Learnership		Project Lead & Facilitator (MAPPP SETA funded)
June 2004 – 2007	University of Johannesburg		Guest Lecturer: Audiovisual Communications content
February 2007	Training Providers Association of SA		Office Bearer for TPASA
October 2005	ICASA ICT Roadshows		Facilitator: Career Options for Rural Youth
1999	MultiChoice Full Circle VUKA! Awards		Facilitator: Media Workshops to VUKA! Entrants

PRODUCTION EXPERIENCE

2015	JHB 48 Hour Film Project	Short Film Competition	Team Leader/Producer	Short Film: Live Action
2015	JHB 48 Hour Film Project	Short Film Competition	Team Leader/Producer	Short Film: Animation
2007	Dept Arts & Culture	Producer Director	Training Video	Streetwise Crafting in the Cape
2006/7	Josephine	Producer	Kids Education Video	Goggles the Goose
2007/8	Services SETA	Producer (Ep9-Ep13)	SABC1 Reality TV Series	The Starting Block (<i>New Venture Creation</i>)
2007	Women’s Dev Bank	Production Manager	Training Videos x 3	Adult Literacy in 3 Languages
2006-8	Charisma Health	Producer	Documentary	Healthcare Learnership
2006	Charisma Health	Producer	Corporate Video	Healthcare Cleaning Services
2006	Fedex	PM & Script Writer	TV Commercial	30’ Commercial about their Services
2005	Lil Mo & Cotlands	Producer	4”30’ Music Video	Khalil’s Little Mo (<i>Charity Initiative</i>)
2005	DStv Congo	Production Manager	60’ Commercial	French Soccer Commercial promoting

CAREER HISTORY

Apr 2017 – Present

CSG Combined Skills Group (Pty) Ltd – *Skills Development Provider, SDF & Skills Advisor* – **MD/Owner & Master Facilitator**

Offers ETD-related advisory & facilitation services, frequently partnering with other training providers. Assisting with accreditation services, including learning programme design, assessments and moderations. Consultation on organisational development (OD) and facilitation on diversity, equality & inclusion, and change management.

CSG also provides SMME startup support and guidance and training on new venture creation, in a variety of sectors. Serve on several regulated industry panels to advance skills development throughout a variety of industries.

Feb 2018 – Jul 2018 (6-month contract)

Mindset Network NPC – Providing Educational content to the Youth - **Group Business Development - Consultant**

A non-profit company focusing on providing ECD, basic & vocational educational content to the youth.

Jul 2016 – Mar 2017

Neuro Business Institute | Global – Marketing & Employee Development - **Director: Global Business Development**

A non-for-profit company focusing on research and training, using neuroscience for consumer research & people development.

Apr 2014 – Jun 2016

Sabido eAcademy (Pty) Ltd – Training Provider - **Managing Director & Principal**

This was a commercial spinoff from the eMedia group's internal training department, offering a range of learning programmes, including hosting a startup incubator for SMME's on the premises, and providing training to the new businesses.

Jan 2012 -Mar 2014 (with eAcademy until June 2016)

e.tv (Pty) Ltd (eMedia) – TV Broadcaster - **General Manager: Training & Development**

Responsible for driving and managing the Group's training and development strategy for +1500 employees.

Apr 2007 – Jan 2012

PORTAL TO LEARNING cc (PTL) – Training Provider & Consulting Services - **Managing Director & Founder**

MAPPP SETA registered Training provider, offering a range of accredited learning programmes to corporates & government. Also providing education consultant for companies wishing to register as accredited providers.

Jul 2004 – Mar 2007

REALTIME PICTURES (PTY) Ltd – Production & Television Facility - **General Manager, HR & Marketing**

As GM I oversaw the operations of the business, including about 20 staff. I was also hands-on with productions and managed several corporate and television productions while employed there, including running SA's first TV learnership.

Sep 2002 – Jun 2004

SPESCOM MEASUREGRAPH (PTY) Ltd – AV Equipment Supplier - **Account Manager/Sales – Broadcast Division**

Sold broadcast and audiovisual technology to the education and production industries across Southern Africa

Dec 2001 – Aug 2002

CAMDELL PUBLISHING cc – Mobile Computing Magazine - **Business Manager** focusing on mobile tech & comms industries

May 2001 – Nov 2001

MULTI CHANNEL MEDIA (PTY) Ltd – AV Equipment Supplier - **Acting Managing Director**

Aug 1999 – Apr 2001

Doddington Direct cc – AV Specialist Technical Publication - **Business Development Manager**

Jun 1997 – Jul 1999

SILICON GRAPHICS, INC. – High-end IT & AV Equipment Supplier - **Entertainment & Publishing Product Manager**

Awarded Sales-Person of the Year in 1998 for achieving 120% of sales target. I was the only person from Africa to achieve this that year.

Nov 1996 – May 1997

CRESTA COMPUTERS cc – Computer Supplier - **Key Accounts Manager - Corporate Division**

Jan 1996 – Nov 1996

GAS SOFTWARE cc – Computer Software Supplier - **Sales & Marketing Manager - Corporate and Retail**

Nov 1992 – Dec 1995

HNR COMPUTERS (PTY) Ltd – IT Supplier - **Account Manager - Corporate and Retail**

Apr 1988 – Jun 1992

SA National Defense Force – Defense Headquarters - **Data Typist, then Ration Clerk, then Executive Secretary**

At the end of my service I was awarded a trophy and certificate for Excellent Service during my 4 years in their employ

Dec 1986 – Jan 1991

Part-time/after-hours employment as Telesales Operator & Cashier at various corporates & retailers.